



JOHN S. CONNOR GLOBAL LOGISTICS

EST. 1917

EMPLOYMENT OPPORTUNITY

Customs Manager

Full-time Position in Global Logistics

Get to Know Us:

A career with **John S. Connor in Global Logistics** is an opportunity for personal and professional growth. In today's exciting logistics field, your contribution will play an important role in the continued success of our esteemed customers. Founded in 1917, we are a leading provider of supply chain and logistics services, customs brokerage, and transportation for global importers and shippers.

Company Culture:

At John S. Connor, our success is powered by people and technology. We believe that every customer deserves peace of mind, provided by a comprehensive logistics strategy and a robust technology platform. Our culture and customer-focused mission assure that your contribution will be recognized and rewarding. We encourage employees to be engaged, inspired, and diverse. Success is celebrated and integrity is at the core of our values.

Summary of Position:

The successful candidate leads the Brokerage Department in all operational disciplines involving the entry and clearance of imported goods, making sure there is operational excellence, high productivity, and customer satisfaction while ensuring compliance with CBP (U.S. Customs and Border Protection) and related Government Agency regulatory requirements.

- Manages the compliance workload to ensure timely customs clearances
- Maintains relationship with customer to continuously improve processes and improve performance
- Ensure proper training and development of the department staff and provide adequate cross-training
- Evaluate staff performance on a regular basis
- Thorough monitoring and auditing customs brokerage transactions and procedures ensuring the Branch meets US Customs requirements for Permits & Licensing, Broker Compliance Guidelines



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Additional aspects:

- Ensure compliance with Customs Brokerage regulations
- Able to work in a diverse environment and culture
- Network and relationship building with external and internal customers
- Solid Business Acumen (understands principles and language, incl. the fundamentals of finance and profitability)

Skills & Qualifications:

- U.S. Customs License (freight forwarding background a plus)
- Minimum 5 Years' experience in customs clearance brokerage with preferably 2 years' experience in a Customs Brokerage leadership position
- Ability to read, interpret, analyze, and assimilate customs regulations and other Government agency requirements
- Bachelor's degree or an equivalent combination of experience running a Customs Brokerage operation
- People Management and Leadership skills (recruitment, selection, training, development, coaching, and performance management)

Benefits Offered:

- Competitive health plan options
- 401K and profit sharing
- Vacation and PTO programs
- Education assistance
- Casual working environment

At John S. Connor, we are committed to providing an environment of mutual respect where equal employment opportunities are available to all applicants and team members. We are a smoke and drug-free workplace and ADA-compliant as applicable.

Interested in Applying?

Email careers@jsconnor.com

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