



JOHN S. CONNOR
GLOBAL LOGISTICS
EST. 1917

EMPLOYMENT OPPORTUNITY

Quality Assurance (QA) Supervisor

Full-time Position in Global Logistics

Get to Know Us:

A career with **John S. Connor** in Global Logistics is an opportunity for personal and professional growth. In today's exciting logistics field, your contribution will play an important role in the continued success of our esteemed customers. Founded in 1917, we are a leading provider of supply chain and logistics services, customs brokerage, and transportation for global importers and shippers.

Company Culture:

At John S. Connor, our success is powered by people and technology. We believe that every customer deserves peace of mind, provided by a comprehensive logistics strategy and a robust technology platform. Our culture and customer-focused mission assure that your contribution will be recognized and rewarding. We encourage employees to be engaged, inspired, and diverse. Success is celebrated, and integrity is at the core of our values.

Summary of Position:

The Quality Assurance Supervisor is responsible for ensuring timely and effective implementation of all company policies, procedures, and activities involved in assuring the quality of distributed products. She/he maintains close working relationships with other department managers and supervisory personnel to meet and maintain product quality, identify, solve, and prevent problems affecting product quality, maximize productivity, and comply with regulatory requirements. He/she reports to the General Manager.

- Supervise and direct tasks and actions to enforce Good Manufacturing Practices (GMP) and other quality-related policies in order to meet product quality standards.
- Review records and other distribution-related documents to verify compliance and record-keeping for all mandated warehousing processes, quality checks, and sanitation activities.
- Audit quality control of fully packaged products, packaging components, and labels to ensure compliance with established specifications and regulatory standards.



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- Follow up with implemented programs (GMPs, Good Hygiene Practices, Food Safety Plan, Allergen Control, Cleaning and Sanitation, Pest Control, Equipment Calibration, etc.) to ensure compliance by all employees and other personnel in the warehouse facility.
- Assist in the coordination of fully packaged products, packaging components, and the appropriate release and hold programs associated with these materials.
- Oversee the “On Hold” product program, including the status, release, and destruction of “Rejected” products.
- Assist in investigating and correcting quality-related issues (including customer complaints) through collaboration with other departments.
- Assist in the implementation of policies, operating procedures, quality systems, and programs that ensure proper evaluation, inspection, and technical support in order to meet product quality standards.
- Participate in all regulatory, third-party, and customer audits and inspections, and corrective action responses.

Skills & Qualifications:

- Bachelor’s Degree of Science, preferably in Food Science or a related field (Meat Science, Biology, Microbiology, Food Microbiology, etc.) **or at least** 5 years of work experience as a quality assurance auditor/technician in the food/beverage industry.
- Preferred: one (1) year of experience in a supervisory capacity.
- A good knowledge of Current Good Manufacturing Practices (GMP).
- Working knowledge and experience with USDA & FDA requirements.
- Preferred: PCQI certification (*21 CFR Part 117 training certification*) Allergen Control training, Food Recall training

Benefits Offered:

- Competitive health plan options
- 401K and profit sharing
- Vacation and PTO programs
- Education assistance
- Casual working environment

At John S. Connor, we are committed to providing an environment of mutual respect where equal employment opportunities are available to all applicants and team members. We are a smoke and drug-free workplace and ADA compliant as applicable.



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Interested in Applying?

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